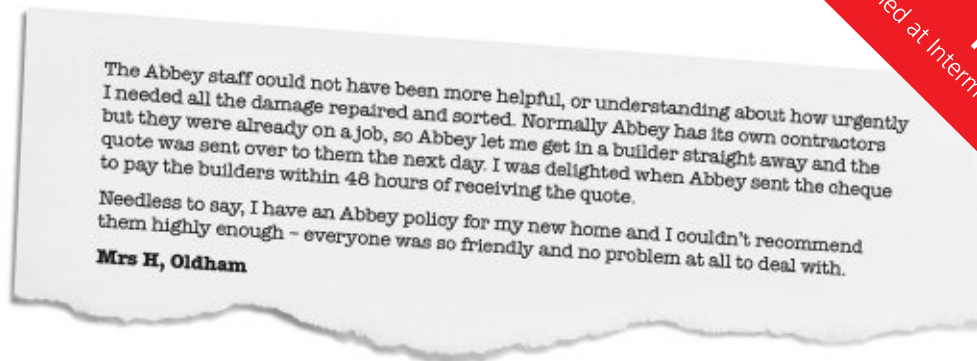


Home Insurance Claims



NOT FOR PUBLIC DISTRIBUTION
Aimed at Intermediaries and investment professionals only

Abbey Peace of Mind Insurance

Key features and benefits:

- Unlimited Sums Insured¹ for
 - Buildings
 - Contents
 - Temporary accommodation
 - Replacement locks and keys
 - Freezer food
- Glass breakage as standard
- Accidental damage to TV and Audio equipment as standard
- Student belongings for children living away from home up to £5,000
- Office equipment as standard up to £10,000
- Options to extend cover for
 - Full Accidental Damage
 - Personal Possessions away from home
 - Family Legal Expenses
- 24 hr Emergency repair helpline

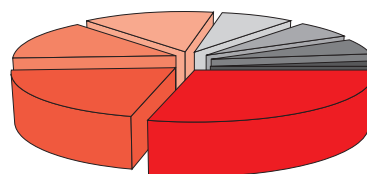


Reasons to recommend Abbey Peace of Mind Insurance

- 5 Star Defaqto rating for both buildings and contents²
- A range of discounts available for age, security, combined policies
- No additional charge for paying monthly by Direct Debit
- Repairs made by our approved suppliers are guaranteed for 12 months
- Up to £40 will be reimbursed for any cancellation fees charged by another provider

Claims data

Abbey settled over 107,000 claims for their customers in 2007. In total we paid out over **£147,000,000**



- Flood (£42,600,708)
- Burst Pipes (£29,877,069)
- Storm (£21,273,017)
- Accidental Damage (£21,222,984)
- Fire (£12,131,023)
- Theft (£9,414,708)
- Other (£8,250,063)
- Subsidence (£2,504,386)


Important information


- It is estimated that 1 in 4 homes in the UK are not insured (Source: The Guardian June 2007)
- Every year there are more than 68,000 fires in peoples homes (Source: www.firekills.gov.uk 2007)
- More than 1 in 5 homes without security were burgled in 2006-07 (Datamonitor UK Household Insurance Report 2007)

Claims Experience

- Three helplines
- 24-hour emergency repair and legal advice
- Dedicated claims manager
- No forms to complete
- Most claims resolved within seven days

Let's talk

 **Call us on 0870 600 0367***

 www.abbeyforintermediaries.com

¹For properties with 6 or more bedrooms, the contents sum insured needs to be specified.

² The Defaqto 5-star rating applies to Peace of Mind home insurance for homes with 5 bedrooms or fewer. Peace of Mind cover is subject to terms and conditions, limitations, restrictions and exclusions. Full details are available in the policy document. Peace of Mind provides an unlimited sum insured for buildings and contents where the property has fewer than 6 bedrooms. For properties with 6 or more bedrooms, the contents sum insured is specified by the client, but must be at least £35,000.